

Mazda UK first became aware of unusual wear to the inner edges on rear tyres on earlier Mazda5 Sport/Furano models in the Spring of 2007. Once this situation had been recognised, we were able to establish that the wheel alignment settings on the Sport and Furano models needed a narrower range of the acceptable tolerance in the wheel alignment settings than the rest of the Mazda5 range. This was due to the 17" alloy wheels on the Sport and Furano models: the rest of the range has 15" or 16" wheels. Consequently, the acceptable tolerance was decreased and this happened from manufacture after a specific chassis number. In addition, modified Dunlop tyres were also fitted at manufacturer.

Your vehicle was produced after this adjustment, which means that it left the factory with the modified tyres and settings. As a result, the bulletin we issued to our dealers regarding this issue does not apply to your car. I regret to advise you that the wheel alignment on your car is unlikely to always stay within the acceptable range set either at manufacture or on a subsequent occasion - unfortunately, wheels are often knocked out of alignment by day to day hazards such as pot holes, kerbs, raised drain covers and speed bumps. However, as I am sure you can appreciate, the above hazards are not the responsibility of the manufacturer and therefore cannot be covered under the terms of the manufacturer's warranty.