

# Service Information

Mazda Motor Corporation

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Category <b>T</b>	<b>Repair Guidance</b>	Ref. No. <b>R018/18REV</b>	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued <b>March 20, 2018</b>	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised <b>June 08, 2018</b>	
Applicable Model  Mazda2(DJ) , CX-3 (DK) and MX-5(ND)	Applicable Countries and/or Vehicle Specifications  Worldwide		

**REVISED**

**Revision Note: In “Warranty Information” “Prior approval necessary” has been changed to “YES”**

## **Subject: Spider cracking on Center Display**

### DESCRIPTION

Some customers may complain about poor appearance (Spider cracking) on the center display. Since it is internal damage of the display, there is no dent or crack on the surface.



### CAUSE

Lack of glue between the touch screen and its layer.

### MASS PRODUCTION CHANGE

Manufacturing process has been changed.

**SUBJECT VIN & PRODUCTION DATE RANGE**

**Mazda2 (DJ)**

**Thailand Built**

Europe (UK Spec.)	MMZ DJ**** **	100201 - 999999	Sep. 5, 2014 -TBD
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**Mexico Built**

Europe (L.H.D.)	3MD DJ**** **	100063 - 999999	Oct. 21, 2014 - TBD
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**CX-3 (DK)**

**Japan Built**

Spec.	VIN Range		Production Date Range
Europe (L.H.D. Spec.)	JMZ DK**** **	100043 - 999999	Feb. 10, 2015 - TBD
Europe (UK Spec.)	JMZ DK**** **	100045 - 152439	Feb. 10, 2015 - Feb. 29, 2016

**Thailand Built**

Europe (UK Spec.)	MMZ DK**** **	109070 - 999999	Mar. 14, 2016 -TBD
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**MX-5 (ND)**

Spec.	VIN Range		Production Date Range
Europe (L.H.D. & UK Specs.)	JMZ ND**** **	100033 - 999999	May 14, 2015 -TBD

**REPAIR PROCEDURE**

1. Check if the screen is internally damaged (no external impact).  
IF YES, go to the next step.  
IF NO, this Service Information does not apply.
2. Replace the center display with a modified one according to the workshop manual.  
See the workshop manual" CENTER DISPLAY REMOVAL/INSTALLATION".
3. See the label at the bottom of the center display to check if production date is in or after July 7/2016.  
IF YES, this Service Information does not apply. Submit a warranty claim according to the normal warranty procedure.  
IF NO, submit a warranty claim according to the warranty information of this Service Information.



Month/Date/Year.

**PARTS INFORMATION**

Part Number	Description	Qty.	Remark
NA1P-61-1J0A	Center display	1	MX-5 LHD
N247-61-1J0A	Center display	1	MX-5 RHD
D09H-61-1J0A	Center display	1	CX-3,Mazda2 (Except China)
DM0P-61-1J0	Center display	1	CX-3 (China)

**NOTE:** The Center display part numbers have not been changed by this modification.

WARRANTY INFORMATION

Assembly group	T - Body Electrical System	
Subassembly group	11 - AUDIO SYSTEM	
Symptom Code	87 (Poor appearance)	
Damage Code	9W (Internal failure)	
Causal Part No.	****-61-1J0* (Select the part number of center display applicable to the subject vehicle from "Parts Information" and enter it.)	
Quantity	1	
Operation No. and Labor Hours		<u>Operation No.</u> <u>Labor Hrs.</u>
	CX-3	XXP31XRX      0.3
	MX-5	XXP31XRX      0.4
	MAZDA2	XXP31XRX      0.3
	Includes: Car communication system , R&R	
Period Covered	Normal Warranty Period	
Prior approval necessary	<b>YES</b>	

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